

Month	Dates	# days	Course Code	Topic	Location	Language
June	18 - 22	5	Y-301-E	ACI/ICAO Course on User Charges Policies, Practices and Negotiating Skills	Zurich	English
June	20 - 21	2	Z-301-E	Air Traffic Forecasting	Geneva	English
June	25 - 26	2	Z-303-E	EU Regulations on Airports	Prague	English
June	25 - 29	5	TBC	Global Safety Network: Hazardous materials - DGR	Zurich	English
June	25 - 29	5	07-M001-C1	AMPAP Mandatory Course: Air Transport System	Montreal	English
July	09 - 12	4	Z-202-E	Fundamental Airports Operations	Geneva	English
July	10 - 12	3	Z-303-E	EU Regulations on Airports	Geneva	English
August	12 - 14	3	Z-501-E	Developing and maintaining a customer service culture	Cairo	English
August	12 - 14	3	Z-201-E	Aviation Security for Major Events	Dubai	English
August	13 - 17	5	TBC	Bird Hazard Management	Port of Spain	English
August	15 - 16	2	Z-502-E	Measuring and Benchmarking customer service	Cairo	English
August	20 - 22	3	Z-501-S	Developing and maintaining a customer service culture	Panama	Spanish
August	20 - 24	5	07-M001-C2	AMPAP Mandatory Course: Air Transport System	Panama	Spanish
August	23 - 24	2	Z-800-E	CIFAL/ACI Leveraging airports for economic development - Middle East & Africa	South Africa	English
August	27 - 29	3	Z-504-E	Human Resources Management	Incheon	English
September	TBC	3	Z-601-E	Airport Information Technology	Port of Spain	English
September	TBC	3	Z-601-E	Airport Information Technology	Kuala Lumpur	English
September	TBC	3	Z-601-C	Airport Information Technology	Incheon	English/Chinese
September	02 - 06	5	Z-103-E	Global Safety Network Diploma III	Dubai	English
September	03 - 05	3	Z-504-E	Human Resources Management (Repeat)	Incheon	English
September	03 - 05	3	Z-201-E	Aviation Security for Major Events	Kuala Lumpur	English
September	03 - 05	2.5	TBC	Global Safety Network: Apron Management	Zurich	English
September	03 - 04	2	Z-302-E	Non-Aeronautical Revenues	Geneva	English
September	03 - 07	5	Z-101-F	Global Safety Network Diploma I	Paris	French
September	05 - 07	3	Z-401-E	Understanding and Managing Airport Environmental Issues	Montreal	English
September	05 - 07	2.5	TBC	Global Safety Network: Handling Agent Certification	Zurich	English
September	10 - 12	3	Z-900-E	Doing business with airports	Geneva	English
September	11 - 13	3	Z-303-E	EU Regulations on Airports	Prague	English
September	17 - 19	3	Z-501-E	Developing and maintaining a customer service culture	Dubai	English
September	17 - 19	3	Z-501-F	Developing and maintaining a customer service culture	Geneva	French
September	17 - 21	4	Z-101-E	Global Safety Network Diploma III	Zurich	English
September	17 - 21	5	07-M001-C3	AMPAP Mandatory Course: Air Transport System	Kuala Lumpur	English
September	20 - 21	2	Z-502-F	Measuring and Benchmarking customer service	Geneva	French
September	20 - 21	2	Z-502-E	Measuring and Benchmarking customer service	Dubai	English
September	24 - 25	2	Z-301-E	Air Traffic Forecasting	Montreal	English
September	24 - 28	4	Z-101-E	Global Safety Network Diploma I	Zurich	English
September	25 - 27	3	Z-601-S	Airport Information Technology	Panama	Spanish
October	09 - 13	4	Z-102-E	Global Safety Network Diploma II	Paris	French
October	11 - 12	2	Z-301-E	Air Traffic Forecasting	Port of Spain	English
October	15 - 19	5	Z-101-F	Global Safety Network Diploma I	Madrid	Spanish

October	15 - 19	5	TBC	Global Safety Network: Hazardous Materials - DGR	Paris	French
October	16 - 18	3	Z-601-E	Airport Information Technology	Dubai	English
October	16 - 18	3	Z-601-F	Airport Information Technology	Geneva	French
October	17 - 19	3	TBC	Global Safety Network: Runway incursions	Zurich	English
October	22 - 26	5	Z-102-E	Global Safety Network Diploma II	Zurich	English
October	22 - 24	3	Z-601-E	Airport Information Technology	Cairo	English
October	25 - 27	2.5	TBC	Global Safety Network: Apron Management	Dubai	English
October	27 - 29	2.5	TBC	Global Safety Network: Handling Agent Certification	Dubai	English
October	29 - 03	5	Z-102-E	Global Safety Network Diploma III	Zurich	English
November	05 - 09	5	Z-101-F	Global Safety Network Diploma II	Madrid	Spanish
November	11 - 15	5	Z-101-E	Global Safety Network Diploma I	Dubai	English
November	18 - 22	5	Z-102-E	Global Safety Network Diploma II	Dubai	English
November	19 - 23	4	Z-102-F	Global Safety Network Diploma II	Paris	French
November	20 - 22	3	Z-504-E	Human Resources Management	Kuala Lumpur	English
November	26 - 28	3	Z-201-C	Aviation Security for major events	Incheon	English/Chinese
November	26 - 28	3	Z-401-S	Understanding and Managing Airport Environmental Issues	Panama	Spanish
November	26 - 28	3	Z-401-E	Understanding and Managing Airport Environmental Issues	Dubai	English
November	26 - 28	2.5	TBC	Global Safety Network: Apron Management	Paris	French
November	26 - 30	4	Z-103-E	Global Safety Network Diploma III	Zurich	English
November	28 - 30	2.5	TBC	Global Safety Network: Handling Agent Certification	Paris	French
December	02 - 06	5	Z-102-E	Global Safety Network Diploma II	Dubai	English
December	03 - 07	5	Z-402-E	Understanding and Managing Airport Environmental Issues	Geneva	English
December	03 - 04	2	Z-301-E	Air Traffic Forecasting	Dubai	English
December	03 - 05	3	Z-401-E	Understanding and Managing Airport Environmental Issues	Port of Spain	English
December	03 - 07	5	TBC	Global Safety Network: Accident Investigation	Zurich	English
December	06 - 07	2	Z-800-E	CIFAL/ACI Leveraging airports for economic development - Asia Pacific	Shanghai	English
December	10 - 12	3	Z-201-E	Aviation Security for major events	Geneva	English
December	10 - 14	5	Z-103-E	Global Safety Network Diploma I	Dubai	English
December	10 - 14	5	Z-101-S	Global Safety Network Diploma II	Madrid	Spanish